



IRIS Mapping

Strategic Goals	IRIS Data Needed	Mapping (Location)
Improving Access to and Use of Responsible Financial Services for Historically Underserved Populations	Client Transactions	PI5184 IR - Performance > Enabling farmers and rural communities
	Importance of Outcome to Stakeholders	OI5495 IR - Current challenges > How do farmers and rural communities access finance?
	Target Stakeholders	OD7212 IR - Performance > Enabling farmers and rural communities
	Target Stakeholder Demographic	PD5752 IR - Performance > Enabling farmers and rural communities
	Target Stakeholder Socioeconomics	PD2541 IR - Vision, Mission & Values
	Target Stakeholder Setting	PD6384 IR - Monitoring the impact of our products Introduction > Methodology
	Target Stakeholder Geography	PD6424 IR - Monitoring the impact of our products Introduction > Methodology
	Client Individuals: Provided New Access	PI2822 IR - Performance > Enabling farmers and rural communities
	Client Individuals: Active	PI9327 IR - Performance > Enabling farmers and rural communities
	Calculation of change in Client Transactions	PI5184 IR - Performance > Enabling farmers and rural communities
	Product/Service Description	PD7899 WS - Loan products and savings products
	Average Loan Size Disbursed	PI5160 IR - Performance > Enabling farmers and rural communities
	Stakeholder Engagement	OI7914 IR - Serving our clients responsibly > Mechanisms for complaint resolution and last paragraph
	Microfinance Delivery Methodology	PD7356 IR - Monitoring the impact of our products > Methodology
	Non-financial Support Offered	PD9681 IR - Serving our clients responsibly > Transparency
	Target Stakeholder Satisfaction Ratio	PI7163 IR - Serving our clients responsibly (Last paragraph)
	Effective Interest Rate (EIR)	PI7467 IR - Serving our clients responsibly > Responsible pricing
	Repayment Capacity Analysis	PI4733 IR - Serving our clients responsibly > Prevention of over-indebtedness
	Client Feedback System	OI5049 IR - Serving our clients responsibly > Mechanisms for complaint resolution
	Client Protection Policy	OI4753 IR - Serving our clients responsibly > Smart campaign in client protection certification
	Operational Certifications	OI1120 IR - Serving our clients responsibly > Smart campaign in client protection certification
	Number of Loans Outstanding	PI1478 IR - 2022 Outlook > Operational performance
	Non-Performing Loans (Portfolio at Risk): 30 Days	FP2635 IR - 2022 Outlook > Operational performance

Improving Rural Economies through Financial Inclusion	Client Income	PI9409	IR - Monitoring the impact of our products > Results
	Calculation of change in Client Income	PI9409	IR - Monitoring the impact of our products > Results
	Client Household Size	PI4548	IR - Performance > Enabling farmers and rural communities
Increasing Financial Health of Farmers	Value of Voluntary Savings Accounts	PI3240	Maha only collects Compulsory Savings and is reporting in Performance > Enabling farmers and rural communities
	Client Individuals: Smallholder	PI6372	IR - Performance > Enabling farmers and rural communities
	Number of Voluntary Savings Accounts	PI6439	Maha only collects Compulsory Savings and is reporting in Performance (Enabling farmers and rural communities)
	Change in Value of Voluntary Savings Accounts	PI3240	Maha only collects Compulsory Savings and is reporting in Performance > Enabling farmers and rural communities
	Number and percent of female smallholder clients	PI6372	IR - Performance > Enabling farmers and rural communities
	Client Individuals: Low Income	PI7098	IR - Performance > Enabling farmers and rural communities
	Average Client Agriculture Yield: Smallholder	PI9421	IR - Monitoring the impact of our products > Results
	Client Individuals: Rural	PI6652	IR - Performance > Enabling farmers and rural communities
	Units/Volume Sold: Certified	PI7289	IR - Performance > Enabling farmers and rural communities
	Cost Transparency	PI6941	IR - Serving our clients responsibly > Transparency
	Individuals Trained: Total	PI2998	IR - Building a better workplace > Table
	After-sale Client Support	PI4180	IR - Serving our clients responsibly (last paragraph)
	Savings Account Incentives	PD6343	WS - Saving accounts interest rate
	Client Households: Low Income	PI7318	IR - Performance > Enabling farmers and rural communities
	Product/Service Certifications	PD2756	IR - Serving our clients responsibly > Smart campaign in client protection certification
Increasing Farm Profitability	Change in increased Client Income	PI9409	IR - Monitoring the impact of our products > Results
	Full-time Employees: Managers	OI8251	IR - Data > Workplace
	Full-time Employees: Female Managers	OI1571	IR - Data > Workplace
	Employment Benefits	OI2742	IR - Building a better workplace > Table and Our policies

IR = Impact Report
WS = Website